WHAT IS CLAIMED IS:

A method for detecting purchasing card fraud during all phases of a purchasing card life cycle, the method comprising:

obtaining contact event information from a client during a contact

4 event;

7

5 comparing the contact event information with information stored in

6 a database; and

sending a fraud alert to a client in real time for communicating to the client that a fraud match has occurred.

- 2. A method of claim 1 wherein obtaining contact event information further comprises obtaining a customer's name, a customer's social security number, customer's address, and a customer's fraud history.
- 3. A method of claim 1 wherein comparing contact event information with a fraud database further comprises comparing contact event information with a fraud database having a plurality of fraud information sources.
- 1 4. The method of claim 1 wherein obtaining contact event information further comprises obtaining contact event information during a purchasing card application process.
- The method of claim 1 wherein obtaining contact event information further comprises obtaining contact event information during a purchasing card activation process.

- 1 6. The method of claim 1 wherein obtaining contact event information further comprises obtaining contact event information during a purchasing card mail order transaction from a retail participant.
- The method of claim 1 wherein obtaining contact event information further comprises obtaining contact event information during a purchasing card phone order transaction.
- 8. A method of claim 1 wherein obtaining contact event information further comprises obtaining contact event information during an address change process.
 - 9. The method of claim 1 wherein sending an alert further comprises sending an account record to an online queue to be monitored by the client.
- 1 10. The method of claim 9 wherein sending an account record further comprises suspending the contact event until a manual follow-up is completed.
- 1 11. The method of claim 1 further comprising scoring the fraud 2 match to assist in the fraud determination process.
 - 12. The method of claim 11 wherein the scoring further comprises predicting a likelihood of a fraudulent takeover of a cardholder account.

1	13. The method of claim 1 further comprising suspending
2	purchasing card generation when a fraud match occurs.
1 12/	
W31	14. A system for detecting purchasing card fraud during all phases
4/	of a purchasing card life cycle, the system comprising:
5	a computer database for receiving contact event information from a
6	client;
7	computer software in communication with the computer database for
8	comparing the contact event information with information stored in the database; and
9	a communication network for sending a fraud alert to a client in real
10	time for informing the client that a fraud match has occurred.
1	15. A system of claim 14 wherein the contact event information
2	further comprises a customer's name, a customer's social security number,
3	customer's address, and a customer's fraudhistory.
1	16. A system of claim 14 wherein the fraud database has a
2	plurality of fraud information sources.
1	17. The system of claim 14 wherein the computer database
2	receives the contact event information during a purchasing card application process.
1	18. The system of claim 14 wherein the computer database
2	receives the contact event information during a purchasing card activation process.
1	19. The system of claim 14 wherein the computer database
2	receives the contact event information during a purchasing card mail order
3	transaction from a retail participant.

- 1 20. The system of claim 14 wherein the computer database 2 receives the contact event information during a purchasing card phone order 3 transaction.
 - 21. The system of claim 14 wherein the computer database receives the contact event information during an address change process.
 - 22. The system of claim 14 wherein the fraud alert is an account record which is sent to an online queue monitored by a client.
- 1 23. The system of claim 22 wherein sending an account record 2 further comprises suspending the contact event until a manual follow-up is 3 completed.
 - 24. The system of claim 14 further comprising scoring the fraud match to assist in the fraud determination process.
- 1 25. The system of claim 24 wherein the scoring the fraud match 2 further comprises predicting a likelihood of a fraudulent takeover of a cardholder 3 account.
- The system of claim 14 wherein purchasing card generation is suspended when a fraud match occurs.

